

RES Software has demonstrated a decade-long commitment to the Microsoft platform and technologies and continues to “embrace and extend” Microsoft management solutions with future plans involving an even tighter integration. For this effort, Microsoft has recognized RES Software with several prominent partnerships and continues to introduce RES Software to customers who are implementing dynamic desktop solutions.

Currently, RES Software holds the following partnerships with Microsoft:

Microsoft High Potential/Managed ISV

RES Software is a member of the Managed ISV Partner program. Less than five percent of Microsoft ISV partners are included in this program.

Microsoft Gold Certified Partner



Microsoft Partner

Gold Independent Software Vendor (ISV)

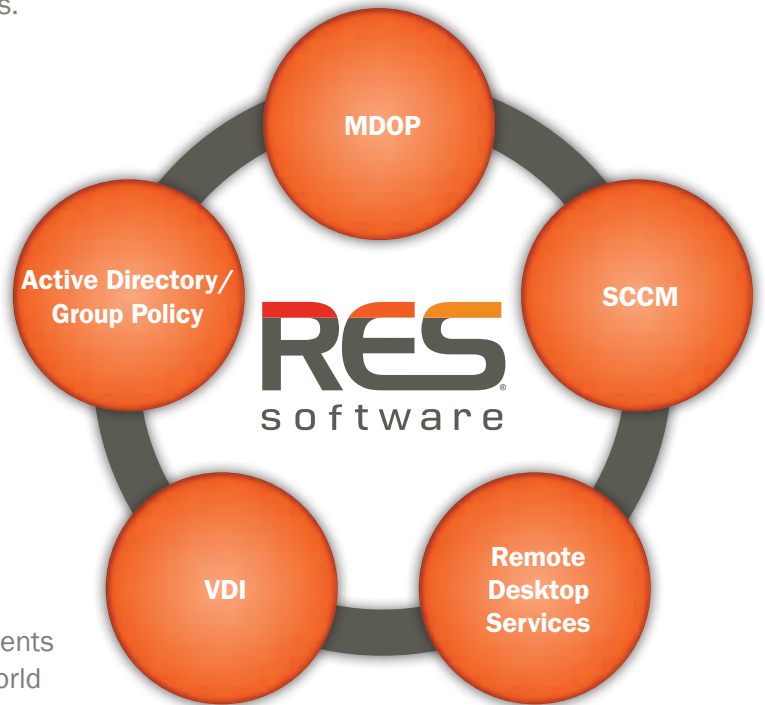
RES Software is a Microsoft Gold Certified Partner for the ISV/Software Solutions Competency, having met rigorous requirements that demonstrate increased levels of certification, deep real-world experience, and customer reference projects independently verified by Microsoft

Microsoft Virtualization Solution Partner

RES Software complements and extends the Microsoft virtualization tool set including MDOP, VDI and Remote Desktop Services. Together, Microsoft and RES Software deliver robust, complete solutions for virtualized infrastructure to our joint customers.

Microsoft System Center Alliance Member

RES Software is a member of the Microsoft System Center Alliance and has been granted the Systems Management competency. Joining the Microsoft System Center Alliance is an example of the ongoing commitment to integration with Microsoft System Center by RES Software.



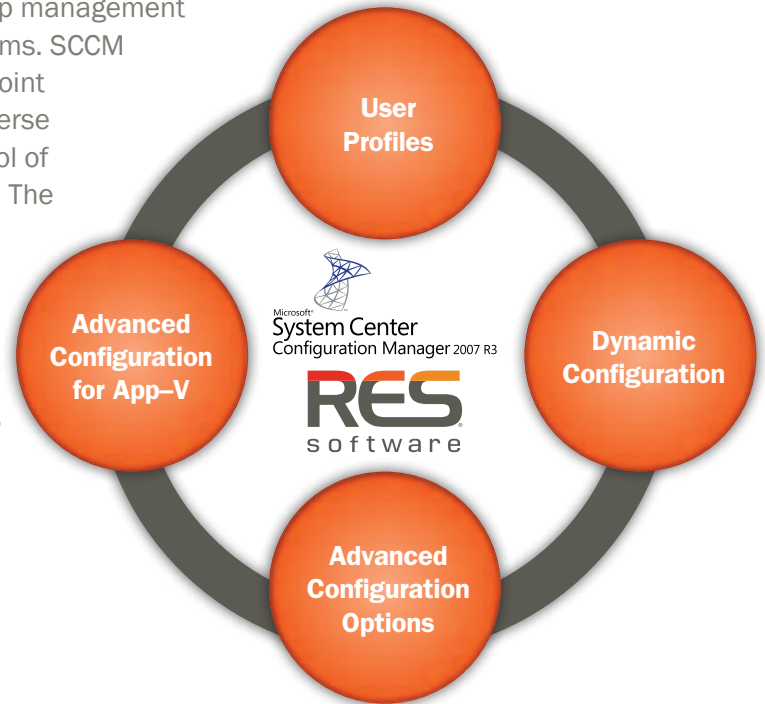
“The integration of RES Software with Microsoft System Center Configuration Manager 2007 R2 gives our customers the power and control to automatically provide the right personalized workspace to a user regardless of their connection method.”

– JD Marymee, Director, Strategic Partner Alliances, Management and Services Division at Microsoft Corp.

RES Software and Microsoft System Center Configuration Manager (SCCM)

SCCM is the cornerstone of the Microsoft enterprise desktop management strategy for managing large groups of Windows-based systems. SCCM delivers applications and operating systems including key point in time configurations across a large and geographically diverse environment. However, it is focused around providing control of application and OS configuration at the time of deployment. The real-time management of user state is left to a number of non-System Center tools that are not integrated with Configuration Manager.

RES Software Dynamic Desktop Studio embraces and extends SCCM by adding dynamic management capabilities that allow IT to more efficiently address the needs of the agile enterprise.



- **User Profiles: Simple, Stable and Fast**

RES Workspace Manager includes unique “zero profile” technology that dynamically composes pre-configured workspaces just-in-time, captures user changes and centralizes user state, accelerating access and login times in a scalable and stable fashion. These workspaces follow users as they roam across both physical and virtual desktops.

- **Dynamic Configuration: What Users Need, When Users Need It**

RES Workspace Manager provides context-based and event-driven configuration enabling the appropriate settings to be applied to changing computing environments. Workspace updates are tied to user-initiated events, such as application launches, ensuring configuration dependencies are delivered in a just-in-time manner.

- **Advanced Configuration Options: Connected Control of the Environment**

RES Dynamic Desktop Studio provides comprehensive consoles, allowing any administrator to simply and rapidly compose complex actions for operating system and application manipulation. Instead of custom GPO policies or complex scripts, the administrator is able to create repeatable runbooks of configuration actions. Using both the workspace and automation aspects of RES Dynamic Desktop Studio, IT is able to dynamically deliver resources on-demand as an “event-connected” configuration workflow, ensuring all resources and dependencies are available before application.

- **Advanced Configuration for App-V**

Although App-V delivery is integrated with SCCM, virtual application configuration is not included but rather left to scripts and GPOs. RES simplifies App-V delivery by injecting configuration to virtual applications on the fly. This allows IT to reduce the number of App-V packages they need to create and maintain. It also enables instant rollback of a virtual application’s configuration settings, which simplifies troubleshooting and support for both end-users and the helpdesk.

RES Software: Embracing and Extending Centralized Computing Paradigms (Virtual Desktop Infrastructure and Remote Desktop Services)

Remote Desktop Services (RDS) and Virtual Desktop Infrastructure (VDI) centralize desktops and applications from the distributed desktop environment into the datacenter, moving an organization to a utility computing model where user agility is highly desired and all data is centralized. However, separating the physical desktop from the user results in high levels of complexity in administration and execution. RES Software addresses these issues by adding the following capabilities which turn the virtual desktop infrastructure in a predictable and reliable workspace for any user.



- **User Profiles: Simple, Stable and Fast**

RES Workspace Manager provides the RES “zero profile,” which dynamically composes the pre-configured workspace just-in-time, captures user changes, and centralizes user state, accelerating deployment and login times with great stability. This delivers the workspace configurations to physical and virtual desktops.

- **Advanced Configuration Options: Total Control of the Environment**

Instead of creating custom GPO templates or complex scripts, the administrator uses a comprehensive console to compose complex desktop configuration actions. These configurations are tied to user-initiated events, such as application launches, instead of just boot and login events. The result is a powerful and predictable workspace capability that simplifies RDS servers and VDI images.

- **User Self-Servicing: Powerful yet Secure Delegation Capabilities**

Unique self-service capabilities allow non-administrators or IT resources to safely and securely manipulate their own Active Directory properties and assign resources like virtualized applications and seamless Windows.

- **License Tracking: Ensuring Compliance**

RES Workspace Manager can enforce license compliancy to various licensing models, helping prevent overspending on software licenses and creating a clear insight into actual application usage.

- **Optimized User Experience: Increasing Server Scalability and User Experience**

VDX allows a local client’s virtual and physical applications to be utilized and presented in the virtual desktop interface or as a seamless Windows application as if they were running in the RDS or VDI session. This offloads CPU and graphic intensive operations to the client, resulting in less server utilization and an optimized graphics experience. This also greatly enhances the user experience and unlocks access to personal applications.

RES Software and the Microsoft Desktop Optimization Pack (MDOP)

Microsoft Desktop Optimization Pack is a suite of management, deployment, and virtualization tools available to Microsoft Software Assurance customers. With over 30 million licenses sold, MDOP has clearly helped many customers achieve a tremendous reduction in overall TCO. RES Software evolves the overall manageability of the client and shatters the glass ceiling of monolithic PC management paradigms through the Dynamic Desktop Studio and Virtual Desktop Extender technologies. The net effect on management efficiency and agility is exponential when RES Software is used in parallel with the Microsoft Desktop Optimization Pack (MDOP).



- **Advanced Configuration Options: Connected Control of the Environment**

RES Dynamic Desktop Studio provides comprehensive consoles, allowing any administrator to simply and rapidly compose complex actions for operating system and application manipulation. Instead of custom GPO policies or complex scripts, the administrator is able to create repeatable runbooks of configuration actions. With RES Automation Manager, the system is now able to dynamically deliver resources on demand as an “event connected” configuration work flow, ensuring all resources and dependencies are aligned before application use.

- **Dynamic Configuration**

RES Workspace Manager integrates with App-V virtualized applications. RES Software simplifies App-V deployments by injecting configuration on the fly. RES Automation Manager ensures that any non-virtualized requirements, such as device drivers that may be required on the client system, are deployed just-in-time with the virtual application. RES Dynamic Desktop Suite also provides the same configuration options for MED-V based applications, all in a single, centralized system.

- **Cross Platform Workspaces: Physical, Virtual Wherever**

RES Workspace Manager provides the RES “zero profile,” which dynamically composes the pre-configured workspace just-in-time, captures user changes and centralizes user state, accelerating deployment and login times with great stability. This delivers the workspace configurations to physical and virtual desktops.

- **Context Awareness: What Users Need, When Users Need It**

RES Workspace Manager allows the administrator to manage and configure desktop content and security based on the context of the user or system. The context can be defined in many ways through RES Workspace Manager, including by Active Directory, IP Range, physical location, offline from the network, OS type, virtualized or not, and much more. This means the administrator can now provide the proper configuration, for the proper situation, all dynamically.

RES Software: Embracing and Extending Microsoft Active Directory Group Policy Objects

Active Directory is the security and policy foundation by which most IT organizations control access to resources and enforce security across the Windows environment. Combined with Group Policy Objects (GPOs), preferences and settings of applications and the operating system are controlled from a central repository. However, there are limitations to Active Directory and GPOs when utilizing them to control the complex user environments across physical and virtual resources that are sometimes stacked on top of each other or run in parallel. RES Software helps expand the capabilities of Active Directory and GPOs to better address the needs of the modern dynamic enterprise.



- **Context Awareness**

What Users Need, When Users Need It. Based on the context (location, time, platform type, etc.) of the user or system, dynamic workspaces are composed, ensuring the right configuration for the current computing situation. RES Workspace Manager provides the RES “Zero Profile,” which dynamically composes the pre-configured workspace just-in-time, captures user changes and centralizes user state, accelerating deployment and login times with great stability. This delivers the workspace configurations to physical and virtual desktops.

- **Advanced Configuration Options**

Total Control of the Environment. RES Dynamic Desktop Studio provides comprehensive consoles that allow any administrator to compose complex user configuration actions instead of creating custom GPO templates or scripts.

- **Event Driven, JIT Configuration**

Ensuring the User Workspace is Always Ready. RES Workspace Manager dynamically composes and updates the user workspace based on user-initiated events, such as application launches, instead of just boot and login events.

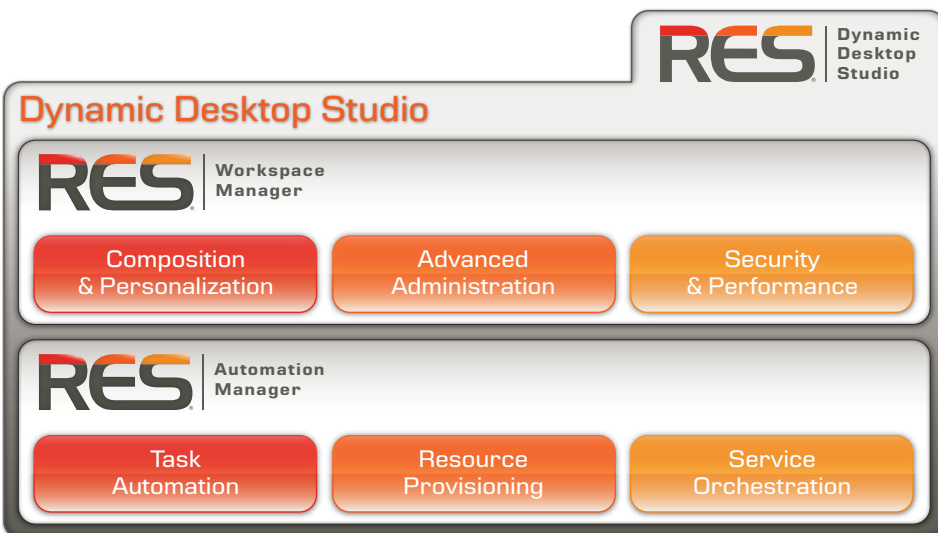
- **User Self-Servicing**

Powerful yet Secure Delegation Capabilities. Unique self-service capabilities allow non-administrators or IT resources to safely and securely manipulate their own Active Directory properties and assign resources like virtualized applications.

RES Software Products: Enabling the Dynamic Desktop

RES Dynamic Desktop Studio

RES Dynamic Desktop Studio helps IT to analyze, simplify, automate and manage each user's desktop and application experience. RES transforms user state into fully secure and context-aware workspaces, over which IT has full control and management. IT can automate all day-to-day tasks, saving time on roughly 80% of manual operations. The result is a fully dynamic desktop infrastructure that is prepared for future changes. Ultimately, IT can introduce RES Service Orchestration, where users can request IT resources and support through a self-service model. RES Dynamic Desktop Studio includes two products: Workspace Manager and Automation Manager.



For more information, please visit: <http://www.ressoftware.com/products/dynamic-desktop-studio>.

RES Software Virtual Desktop Extender (VDX)

Patented and proven reverse seamless VDX technology provides the unique ability to enhance a virtual desktop session (RDS or VDI) with applications that run locally on the client. VDX helps organizations deal with some of the basic challenges surrounding desktop virtualization and remote desktop deployments including offloading resource-intensive applications, such as financial modeling, to the endpoint device. With VDX, end users can finally have access to all of their applications and peripherals without having to toggle between their remote and local sessions.

For more information, please visit: <http://www.ReverseSeamless.com>.

Getting Started with RES Software

RES Software makes it easy to get started! There are a variety of ways to experience the power of RES Software solutions. Check out the evaluation and free product downloads at <http://www.ressoftware.com/support/downloads/downloads>.

About RES Software

RES Software, the proven leader in dynamic desktop solutions, is driving a transformation in the way organizations manage, maintain and reduce the cost of their desktop infrastructure. The RES Software award-winning, patented products enable IT professionals to manage and deliver secure, personalized and compliant desktops independent of the underlying computing infrastructure – thin clients, virtual desktops, physical desktops, or server-based computing environments. The company empowers customers, from small to medium-sized businesses to global enterprises, to reduce desktop complexity and meet the essential needs of a dynamic workforce that requires on-demand access to their personalized workspaces. For more information, follow updates on Twitter @ressoftware and visit www.ressoftware.com.